

# AFAS 2.0 PORTAL REGISTRATION AND SIGN IN INSTRUCTIONS

Copy and paste one of the following links into your browser:

**a. TO CREATE AN APPLICATION:**

<https://portal.afas.org/SignIn?returnUrl=%2Fea-eligibility%2F>

**b. TO CONTINUE WORKING ON AN EXISTING APPLICATION:**

<https://portal.afas.org/SignIn?ReturnUrl=%2Fmy-applications%2F>

## TO CREATE AN APPLICATION

<https://portal.afas.org/SignIn?returnUrl=%2Fea-eligibility%2F>

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Sign in   [Register](#)

Welcome to our new Air Force Aid Society portal!

This is your one-stop shop to manage your relationship with the Air Force Aid Society, the official charity supporting US Airmen and Space Guardians. Once you create your account and log in, you will be able to view your donation history, set-up and manage your recurring gift, apply for an education grant, apply for emergency assistance, or manage your education or emergency assistance loans.

If this is your first time accessing the portal, please navigate to the "Register" tab above to set up your account.

If you have any issues please contact the following for support:

For issues with Donations, please contact the Donation Team: [donations@afas-hq.org](mailto:donations@afas-hq.org)  
For issues applying for Education Assistance, please contact the Education Team: [education@afas-hq.org](mailto:education@afas-hq.org)  
For issues applying for Emergency Assistance, please contact the Emergency Assistance Team: [ea@afas-hq.org](mailto:ea@afas-hq.org)

**Sign In**

Email

\* Password

Remember me?

[Sign in](#) [Forgot your password?](#)

**NOTE: New users must REGISTER first and then SIGN IN to create an application**

[Home](#)[Sign in](#) [Register](#)

Please DO NOT use your ".mil" email address to register. You may not receive important email notifications if your address is already taken, please return to the "Sign in" tab and use the password reset button at the bottom of the account.

**Register an account**

* Email	<input type="text"/>
* Password	<input type="password"/>
* Confirm password	<input type="password"/>

  
[Generate a new image](#)  
[Play the audio code](#)

Enter the code from the image

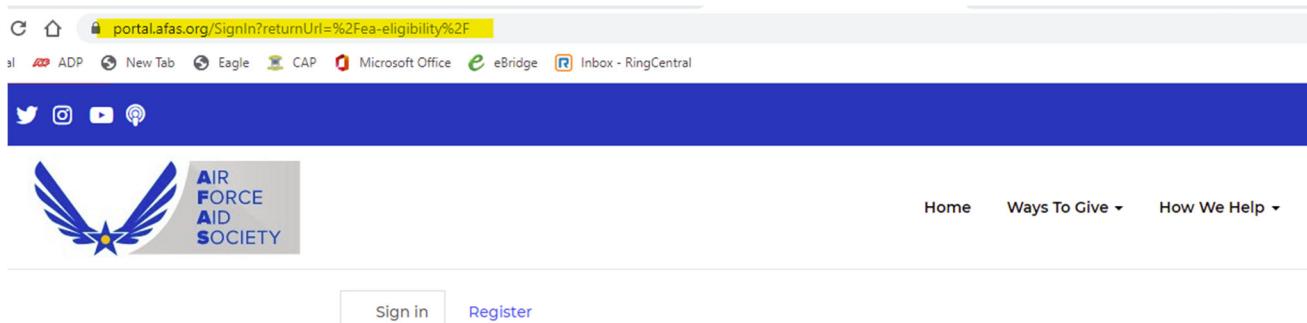
[Register](#)

- Enter your **PERSONAL** email, create a password, confirm your password, and enter the code from the image on your screen and click Register.

**(DO NOT use your ".mil" email** as you may not receive important emails regarding your applications.)

**NOTE:** If you receive a message indicating '**the username (your email) is already taken**', it means you have already registered. Please click on the 'Sign In' tab on this screen and enter your email and password to continue to the application. If you do not remember your password, click on the 'Forgot your password?' button and follow the "Resetting Password" instructions below.

- Enter all the required information on the Profile screen and click Update
- Once registration is complete, you should be taken back to the Sign in / Register screen.
  - Before signing in, please make sure your browser is still displaying the correct link:**



**\*\*\* ea-eligibility%2F must be at the end of the address**

- On the 'Sign in' tab, enter your email and password and click 'Sign In' to create an application.

The following screen should appear:



Home Ways To Give ▾ How We Help ▾ Our Impact ▾

Home > Registration Eligibility Check

## Registration Eligibility Check

Welcome to the Air Force Aid Society Emergency Assistance online application.

Incorporated in 1942, Air Force Aid Society (AFAS) is the official charity for the U.S. Air Force and U.S. Space Force. AFAS works to support and enhance the United States Air Force and the United States Space Force missions by providing emergency financial assistance, educational support, and community programs to Airmen, Guardians, and their families.

The intent of financial assistance is to stabilize an emergency situation. It is not intended to be a long term remedy when spending continues to exceed a budget. Emergency assistance may be provided as a no-interest loan or grant. Final determination will be made by HQ AFAS upon review of application, required documentation and the emergency financial need.

If your emergency financial need is due to the illness or death of a family member and required emergency travel assistance, please contact the American Red Cross at 1-877-272-7337.

**To continue with an existing application [click here](#).**

**Select Assistance**

**Falcon Assistance** - Financial needs based emergency assistance up to \$1500 for: basic living expenses including rent/mortgage, food, phone, utilities and gasoline; emergency travel (for any family relationship); child care, medical and dental needs; vehicle insurance, payment/registration, vehicle repair. Loans approved under a Falcon Assistance must be repaid in 15 months or by ETS if less than 15 months. If your need exceeds \$1500, does not fall into one of the categories above, or you are repaying a loan to AFAS, pending separation, or are under Chapter 13 bankruptcy, apply for Standard Assistance.

**Standard Assistance** - Financial needs based emergency assistance to help with: basic living expenses such as rent or utility bills, medical or dental care, funeral expenses, vehicle repairs, travel emergencies, pet PCS transportation, special needs, disasters, assistance to surviving dependents, other categories of need. A budget is required, as well as proof of debt.

Which type of emergency assistance are you applying for? \*

- Review the 2 types of assistance available (Falcon and Standard) and then click on the arrow in the box to select the assistance you wish to apply for.

### IMPORTANT

**If you registered using your .mil email address, please change it to your personal email address before starting your application. See 'CHANGING EMAIL/USERNAME' instructions below.**

**HAVING PROBLEMS???**

**CALL AFAS HQ AT 703-972-2604 FOR ASSISTANCE**

# RESETTING PASSWORD

If you forgot your password, go to the 'Sign in' tab and click on 'Forgot your password?' on the bottom right.



Home Ways To Give ▾ How We Help ▾

[Sign in](#) [Register](#)

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For issues applying for Education Assistance, please contact the Education Team: [education@afas-hq.org](mailto:education@afas-hq.org)

For issues applying for Emergency Assistance, please contact the Emergency Assistance Team: [ea@afas-hq.org](mailto:ea@afas-hq.org)

## Sign In

Email

\* Password

Remember me?

[Sign in](#)

[Forgot your password?](#)

Enter your email and click send.



Home Ways To Give ▾ How We Help ▾ Our Impact ▾ Our Purpose ▾

## Forgot your Password or new to the system?

Enter your email address to request a password reset. If you do not receive an email please check your spam folder.

If you still do not receive an email please contact one of the following for support:

For issues with Donations, please contact the Donation Team: [donations@afas-hq.org](mailto:donations@afas-hq.org)

For issues applying for Education Assistance, please contact the Education Team: [education@afas-hq.org](mailto:education@afas-hq.org)

### Request a password reset

\* Email

Enter the email address which you use when making AFAS donations, applying for Education funding, and Emergency Assistance.

[Send](#)

NOTE: It may take a few minutes to receive the following email to reset your password. (Check your spam folder if you do not see it in your inbox.)

## Password Reset Request from Air Force Aid Society Inbox x

**Air Force Aid Society** <afas@afas-hq.org>

to me ▾

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FOLLOW US:     

A password reset was requested for your account. Please click the following link to start the password reset process.

Click on link provided and enter new password, confirm new password, and click 'Reset'



[Home](#) [Ways To Give ▾](#) [How We Help ▾](#) [Our Impact ▾](#) [...](#)

### Reset password

New password

Confirm new password

**Reset**

The following screen appears showing password has been reset.

**DO NOT** click on the blue 'Sign in' button. It does not take you to the correct screen.

To SIGN IN, close this browser and go to <https://portal.afas.org/SignIn?returnUrl=%2Fea-eligibility%2F>



Home Ways To Give ▾ How We Help ▾

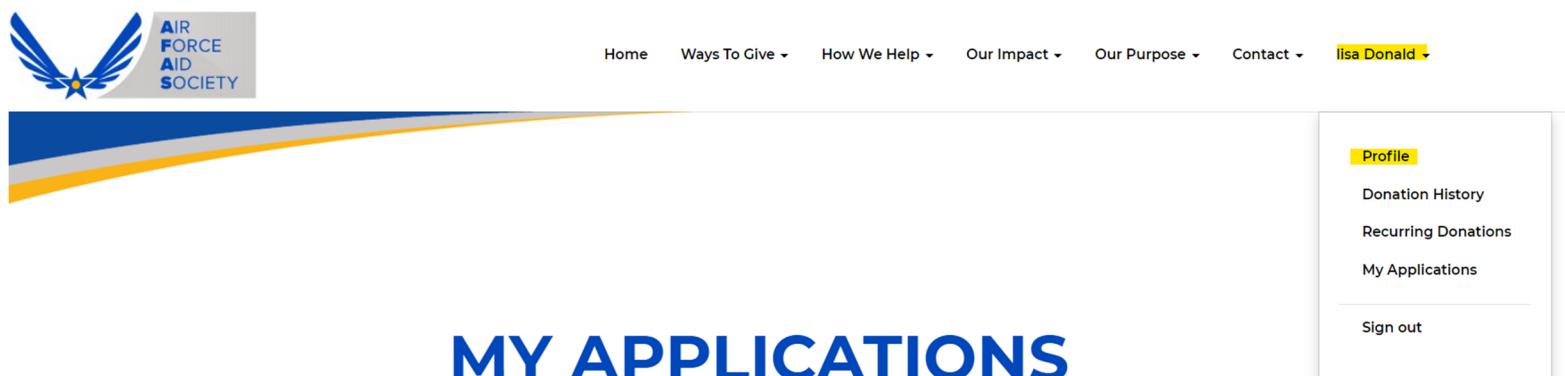
## Reset password

Your password has been reset.

[Sign in](#)

## CHANGING EMAIL/USERNAME

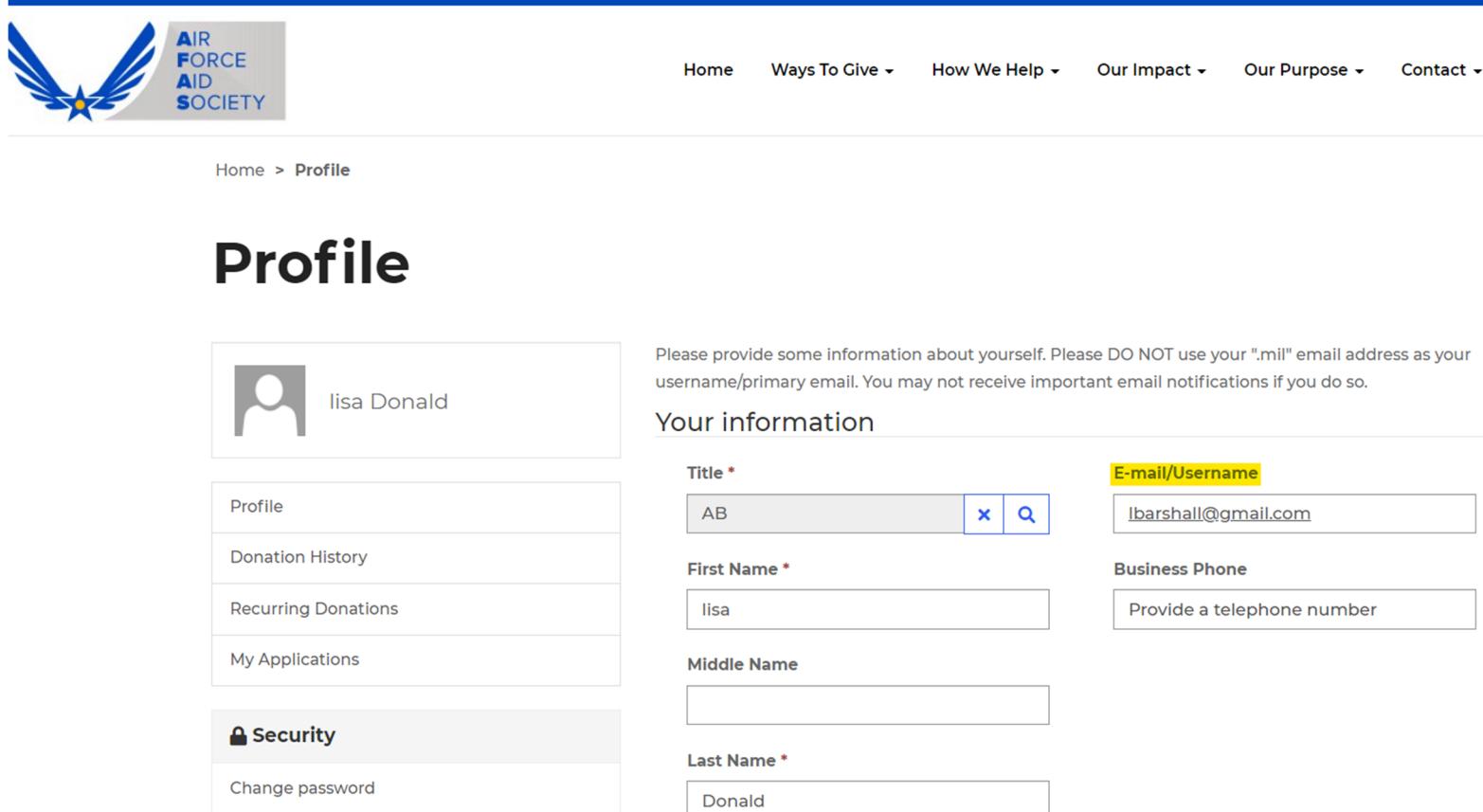
1. Sign in to the AFAS portal
2. Click on your name in the top right corner and select 'Profile'



## MY APPLICATIONS

This page is the central location to monitor your applications with the Air Force Aid Society.

3. Enter your personal email in the 'E-mail/Username' box.  
(You will use this email to log in to the portal in the future.)



## Profile

Please provide some information about yourself. Please DO NOT use your ".mil" email address as your username/primary email. You may not receive important email notifications if you do so.

### Your information

Title *	AB	<input type="button" value="x"/> <input type="button" value="q"/>
First Name *	lisa	
Middle Name		
Last Name *	Donald	
E-mail/Username	lbarshall@gmail.com	
Business Phone	Provide a telephone number	

4. Scroll down to the bottom of the Profile screen and click 'Update'